## COUNTY OF SAN MATEO

# Census 2020: Ensuring a Complete Count February 5, 2020



#### It's in the Constitution

#### Article 1, Section 2 of the U.S. Constitution

"The actual Enumeration shall be made within three Years after the first Meeting of the Congress of the United States, and within every subsequent Term of ten Years, in such Manner as they shall by Law direct."



#### Why does the Census Matter?

Power

- Power in Representation
- Re-apportionment of Congressional Seats
- State Redistricting of legislative boundaries

Money

- More than \$1 trillion in federal funding distributed annually (\$115 billion in CA)
- Funding distributed based on population



#### Title 13 of the U.S. Code

- The census is confidential and required by law
- Results of the census are reported in statistical format only
- They do not share respondents' personal information or responses with any other government agencies
- All Census Bureau employees swear to a LIFETIME oath to protect respondents' information
- Up to 5 years imprisonment and/or a fine of \$250,000

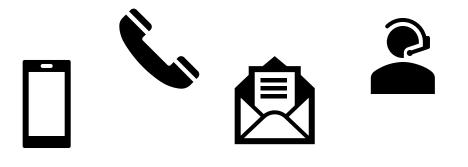


## How the 2020 will invite everyone to respond:

WHAT WE WILL SEND IN THE MAIL				
On or between	You'll receive:			
March 12-20	An invitation to respond online to the 2020 Census. (Some households will also receive paper questionnaires.)			
March 16-24	A reminder letter.			
	If you haven't responded yet:			
March 26-April 3	A reminder postcard.			
April 8-16	A reminder letter and paper questionnaire.			
April 20-27	A final reminder postcard before we follow up in person.			

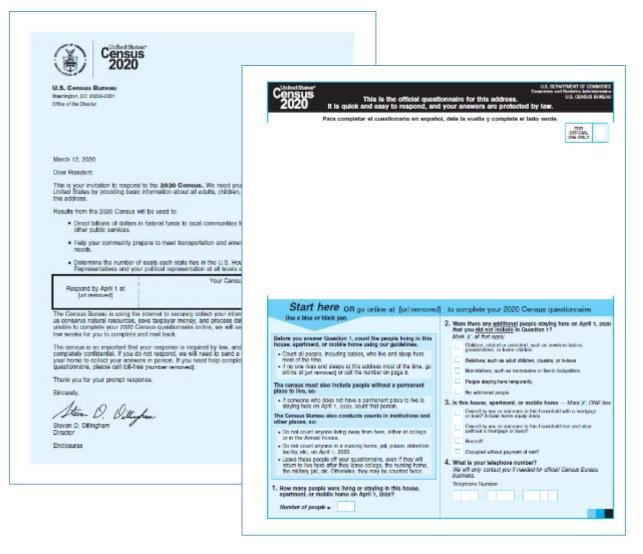
#### We understand you might miss our initial letter in the mail.

- Every household that hasn't already responded will receive reminders and will eventually receive a paper questionnaire.
- It doesn't matter which initial invitation you get or how you get it—we will follow up in person with all households that don't respond.



**Self-response starting March 12** 

## Letters, postcards + bilingual questionnaires



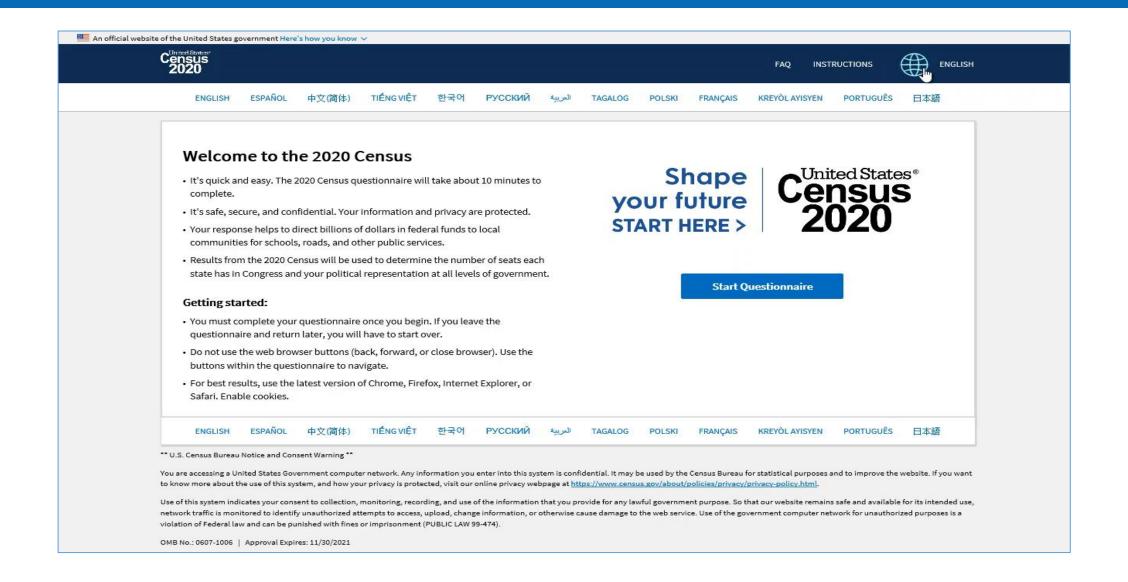
All mailing packages include a language assistance sheet with **instructions** in the 12 non-English languages

Flip style questionnaire

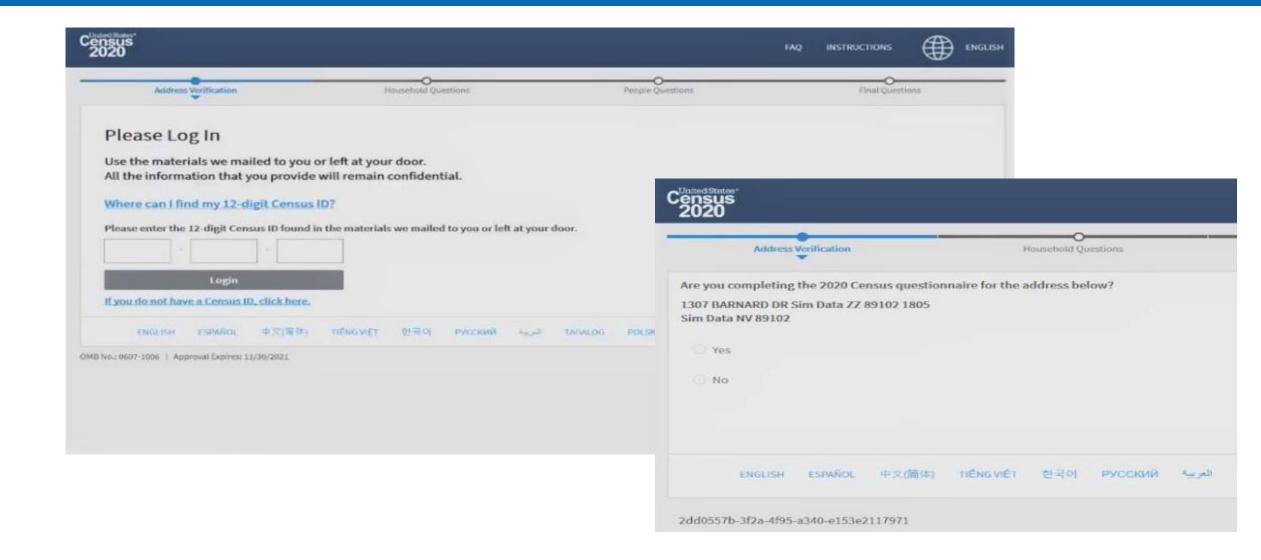




## Internet Self Response

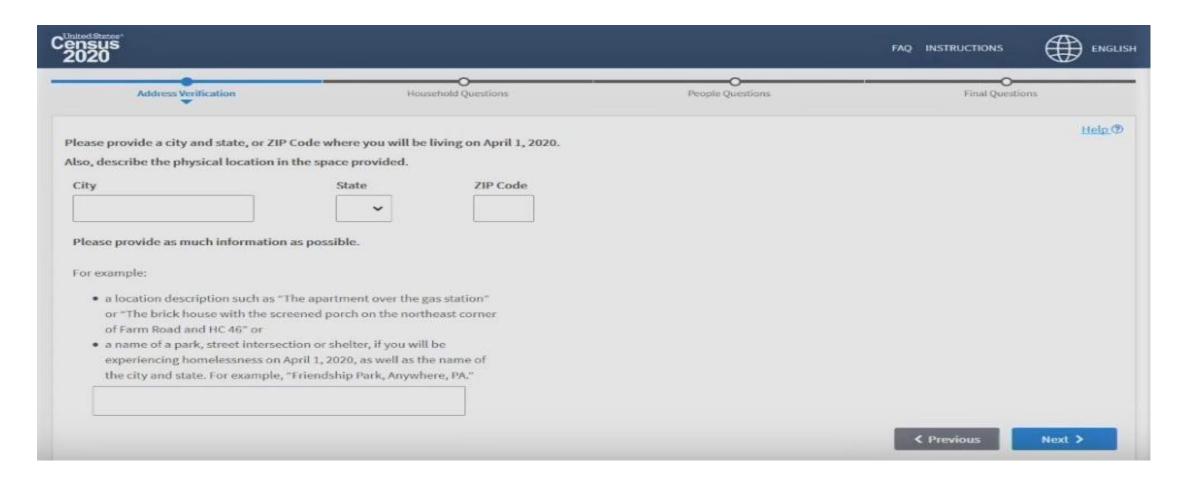


## 12-Digit Census ID and Verification

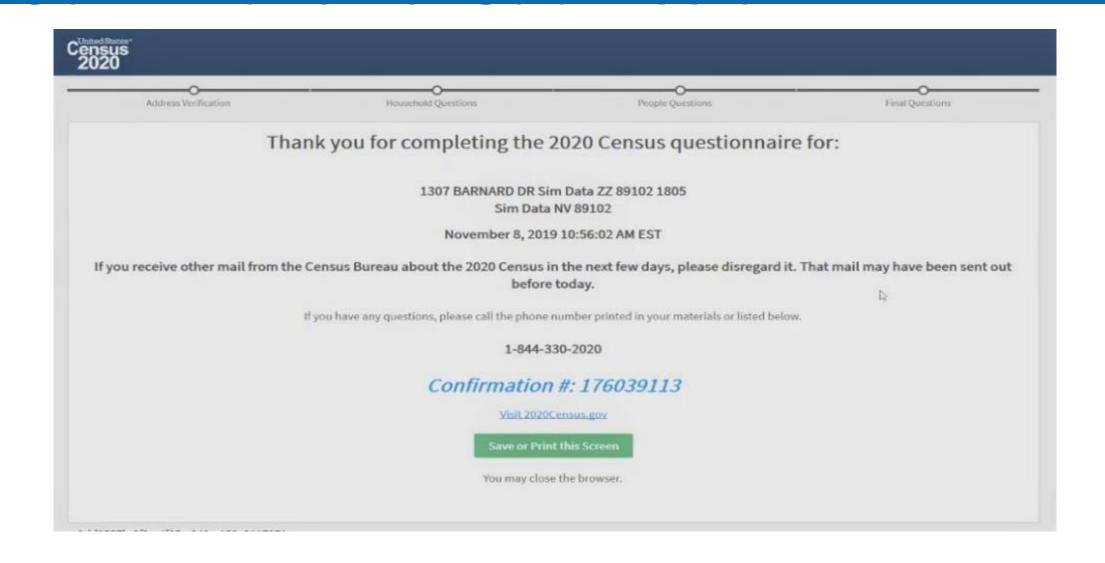


#### For Those Without Usual Residence

## (unhoused, experiencing homelessness)



#### You've Been Counted!



## Language Support Overview

#### Internet Self-Response

#### 12 Non-English Languages

Respondents will be able to toggle between the languages within the instrument.

Spanish

Chinese

Vietnamese

Korean

Russian

Arabic

Tagalog

Polish

French

**Haitian Creole** 

Portuguese

Japanese

#### **Census Questionnaire Assistance**

#### 12 Non-English Languages

There is a separate phone number for each language, including TDD. This information is included in the mailing materials.

Spanish

Chinese (Mandarin and Cantonese)

Vietnamese

Korean

Russian

Arabic

**Tagalog** 

Polish

French

**Haitian Creole** 

Portuguese

Japanese

## Language Guides (Video and Print) Language Glossaries Language Identification Card

#### 59 Non-English Languages

Video and print language guides will be available online. Glossaries provide key terminology to bilingual staff. Language Identification Card expanded to 59 languages (50 in 2010). Language listed below are in order of need (top to bottom, left to right).

Spanish Chinese Vietnamese	Italian Farsi German	Khmer Nepali Urdu	Tamil Navajo Hungarian	Croatian Bulgarian Twi
Korean	Armenian	Romanian	Hebrew	Lithuanian
Russian	Hindi	Telugu	Malayalam	Yoruba
Arabic	Ukrainian	Burmese	Swahili	Czech
Tagalog	Bengali	Punjabi	Yiddish	Igbo
Polish	Greek	Lao	Indonesian	Marathi
French	Amharic	Hmong	Serbian	Sinhala
Haitian Creole	Somali	Albanian	Tigrinya	Slovak
Portuguese Japanese	Thai Gujarati	Turkish Bosnian	Ilocano Dutch	American Sign Language

#### Paper Questionnaire & Mailing Materials

#### Spanish

Bilingual mailing materials and questionnaires will be sent to addresses in bilingual tracts.

Mailings will include instructions on responding via Internet or phone in 12 non-English languages.

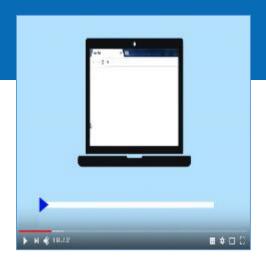
#### **During Nonresponse Followup enumerators use:**

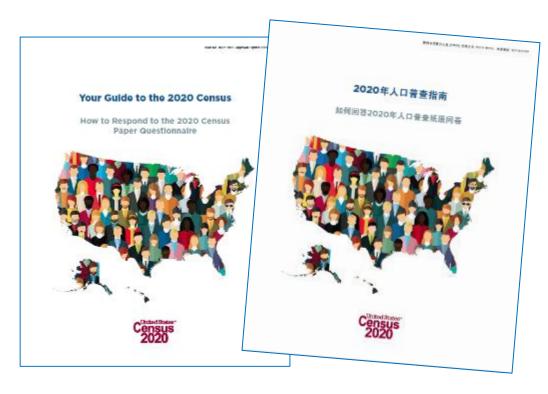
- A bilingual handheld instrument (English/Spanish)
- Bilingual materials (English/Spanish)
- Instructions to respond online or by phone in 12 non-English languages
- Language Identification Card



## Language Guides

- Video + Print Guides: 59 Non-English languages
  - Videos are about 8 minutes
  - Can download or stream
  - Print guides in Braille and large print
  - 8 pages
  - Will be available at each QAC





## **San Mateo County**



## **New Challenges to Complete Count**





Fewer local offices and field staff for non-response follow up

Moving primarily online

Concerns about data security + Digital access & literacy barriers

Fear & lack of trust in federal government



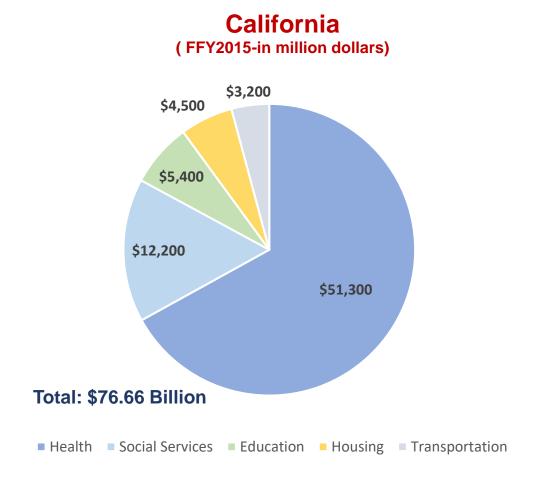
Concerns about data privacy

Possible citizenship question



Anxiety among immigrant communities

#### Census 2020: What's at Stake











#### Health

- Medi-Cal
- Medicare Part B
- Health Center Programs



#### **Social Services**

- SNAP/ CHIP/ WIC
- Foster care
- LIHEAP



#### Housing

- Section 8
- Shelter Funding



#### Education

- Special Education
- School Lunch
- Head Start
- Title I



#### **Transportation**

Federal Highways Funding

## **Potential Impact of Census Undercount**

- Not enough affordable housing
- Public transportation won't meet demand
- Traffic gets worse
- Families have less support
- Schools won't have enough resources
- Health services will be limited
- Emergency planning will be off the mark









FOR THE NEXT 10 YEARS!

## An Undercount Affects Not Just Funding ...

- Data: inaccurate numbers lead to misinformed decisions
- Would result in lower population numbers by:
  - Household (impacts crowded housing numbers and therefore affordable housing metrics)
  - Neighborhood / Cities
  - District Boundaries
  - Census Block Groups / Tracts



#### SAN MATEO COUNTY FUNDING (rfps)

- Phase 1 Funding: Up to \$1 million
  - Requests for regional outreach leaders and questionnaire assistance centers
- Phase 2 Funding: Up to \$500,000
  - Requests for innovative and creative outreach ideas

- **3** Phase 3 Funding: Up to \$300,000
  - Requests from smaller, grassroots organizations

## Organizations Funded by San Mateo County

















































MID-PENINSULA BOYS & GIRLS CLUB



#### SAN MATEO COUNTY Healthways, Mid-Peninsula B + C. PCRC, SIREN DC Partnership, SMC Union Community Alliance. Tax-Aid Region 2 CAIR, Mid-Peninsula B + G, PCRC, SMC Union Community Alliance CAIR, Mid-Peninsula B + C, PCRC, SMC Union Community Alliance Region 4 BACHA, Mid-Peninsula B + G, PCRC, Tax-Aid, IRC Multicultural Institute, PCRC, Tax-Aid Mid-Peninsula B + G, IRC, SIREN Son, Mid-Peninsula B + G Region 8 SIREN, Pacifica Resource Center Half Moon Bay Region 6 JobTrain, Nuestra Casa, PCRC. SIREN, Tax-Aid, IRC Region 7 tunnyvale Santa Clara Puente San Gregorio Campbell Legend San Mateo County Community Action Team Regions QAC / QAK Region 5 QAC QAC - UWBA Region 6 Region 7 Region 4 Region 8 COUNTY: SAN MATEO

## Organizations funded by Bay Area Census Funders Collaborative and/or United Way Bay Area

- Asian Americans Advancing Justice-Asian Law Caucus
- Bayanihan Equity Center
- Catholic Charities
- City of South San Francisco
- Community Health Partnership of SCC
- Day Worker Center of Mountain View
- Dolores Street Community Services
- East Palo Alto Center for Community Media
- El Concilio of San Mateo County
- Faith in Action Bay Area
- Gardner Family Health Network, Inc.
- Golden State Opportunity Foundation
- Immigrant Legal Resource Center
- Interfaith Movement for Human Integrity
- Legal Aid Society of San Mateo County
- Legal Services for Prisoners with Children

- Life Moves
- Lighthouse for the Blind and Visually Impaired
- National Coalition of 100 Black Women Silicon Valley Chapter
- One East Palo Alto
- Pars Equality Center
- Peninsula Family Service
- Planned Parenthood Mar Monte
- San Mateo County Community College District (Skyline College)
- Self-Help for the Elderly
- South San Francisco Public Library
- The International Institute of the Bay Area
- Working Partnerships USA
- YMCA of San Francisco

Bay Area Census Funders Collaborative: \$1.3 million (San Mateo + Santa Clara counties) United Way Bay Area: \$1.5 million (7 counties)

## What Can YOU Do To Help?





#### **Request for Proposal #1004**



#### Phase 4 Funding: Up to \$100,000: NOW – Feb 19th

Requests for census-related community events

Description	Host an Event to bring together community members in San Mateo County to increase awareness and importance of the 2020 Census
Grantee Requirements	Host a Census Speaker  Attend Census Training or have someone with Census Training attend the event  Provide Census Information Submit Report(s)
County Provides	Census Training  Digital Resource Library Census Promotional Swag (limited)  Data to know where to best deploy resources based on self-response rate.
Funding Level	\$500 - \$3,000 (depending on size of event)

#### **BAY AREA PLEDGE CAMPAIGN**

#### I support a full 2020 Census count in San Mateo County!





LANGUAGE **START WORD** Arabic تعداد 计算在内 Chinese **English** COUNT سر شماری Farsi जनगणना Hindi 센서스 Korean ਮਰਦਮਸ਼ੁਮਾਰੀ Punjabi **CENSO** Spanish **KABILANG Tagalog** Telugu ಜನಾಬಾ Thống kê dân số Vietnamese

650-200-2743

Join San Mateo County: Everyone Counts + Bay Area Counts 2020 by texting COUNT to 650-200-2743 www.smccensus.org #SmcCounts #EveryoneCounts #BayAreaCounts2020

Message and data rates may apply, text EXIT to no longer receive messages.

## Be a Census Champion!

- Talk about the Census ... to everyone ... EVERYWHERE
- Encourage people you know to pledge & self-respond
- Incorporate census messaging into ongoing communications, meetings, and events
- Remember the 3 Census Key Points



## **Census Key Points**

#### 1: THE WHAT

Every 10 years, the federal government has to count everyone living in the U.S. - regardless of citizenship status, age, or criminal history. The next National Census Day is April 1, 2020.

#### 2: THE WHY

It's really important that you participate because the census count is used to make lots of important decisions that affect our community, including things we rely on daily like roads, housing, schools, childcare, hospitals, parks, and public transportation.

#### 3: THE HOW

You can fill out Census 2020 starting in mid-March online, by mail, or over the phone in different languages. It will only ask for basic information so it will be quick, easy, and safe.

## For more information about Census 2020 in San Mateo County visit or follow us at:



www.SmcCensus.org



@SMC\_CommAffairs



SMC\_Census@smcgov.org

## THANK YOU!



Please send any ideas, questions, updates to:

SMC Census@smcgov.org